

From Obstacles to Opportunities



NDS Victorian Conference

4-5 March 2018

Crown Conference Centre, Melbourne



REGISTER ONLINE NOW!

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From Obstacles to Opportunities The NDS Victorian Conference 2019

The theme of the NDS Victorian Conference 2019 'From Obstacles to Opportunities', defines our focus: working together to understand where we've come from and where we want to get to as a sector.

The conference offers members the opportunity to network with colleagues, explore examples of good practice in service delivery, better understand the implications of NDIS policy and current practice, hear from speakers from outside our sector whose perspectives may lend themselves to adoption within our sector, and reflect on what has been a challenging period for disability and community mental health providers in Victoria, and around Australia.

REGISTRATION

Registration includes all conference sessions, morning and afternoon teas, lunches, a delegate satchel, conference program and trade exhibition entry.

The conference cocktail function is not included in the registration cost.

[Register Online Here](#)

PARTICIPATION REQUIREMENTS

If you have any participation requirements (e.g. Auslan Interpreters, Hearing loop, large print program) please inform us by **Friday, 1 February** to ensure availability. Delegates will need to organise their own personal support. The venue is wheelchair accessible.

COCKTAIL FUNCTION

When	5.05pm-6.35pm
Date	Monday, 4 March
Where	Crown Conference Centre, Melbourne
Cost	\$65 per person (not included in registration fee)

NDS MEMBERS/ ORGANISATIONAL ASSOCIATES

Early Bird Full Registration*	\$465
Standard Full Registration	\$510
Standard Day Registration	\$280
Group Registration**	\$465

NDS INDUSTRY SUPPORTER/ RESEARCH AFFILIATE

Early Bird Full Registration*	\$555
Standard Full Registration	\$610
Standard Day Registration	\$335

NON-MEMBERS

Early Bird Full Registration*	\$650
Standard Full Registration	\$715
Standard Day Registration	\$390

(all prices are per person and include GST)

* Early Bird rate applies to registrations and payments received by **Friday, 8 February**.

** Group rate is per person and applies to 4 or more delegates attending the conference from the same NDS member organisation. If minimum requirements are not met for the group rate, an additional invoice will be issued for the difference between the full registration and the group rate.

Registrations for this conference will close at 5pm on Wednesday, 27 February.

CONFERENCE VENUE

Crown Conference Centre Melbourne

Level 1, Crown Promenade Melbourne,
8 Whiteman Street,
SOUTHBANK VIC 3006
(Queensbridge Street end of the
Crown complex)
(03) 9292 8888

Crown Melbourne is located in the city's lively Southbank precinct, alongside the Yarra River. It is ideally located just 24 kilometres from Melbourne Airport, and is easily accessible by car, bus and taxi. It is also within walking distance to the CBD, the Melbourne Exhibition Centre and many of the city's premier arts and sporting facilities including the MCG and Rod Laver Arena.

ACCOMMODATION

NDS has negotiated conference rates with surrounding Hotels of the Crown Conference Centre. To book one of these Hotels, please [click here](#)

PARKING

The Crown Centre offers full day parking starting from \$17. For all rates and further information please visit

<https://www.crownmelbourne.com.au/general/parking/information>

TERMS & CONDITIONS

Cancellations

Any cancellations should be made in writing to NDS and will be charged an administration fee of \$50. Full refunds will be paid up to **Monday, 18 February**. If you are unable to attend, substitute delegates from the same organisation are welcome. Please advise us of any cancellations or transfers in writing to confs@nds.org.au

No refunds will be made for non-attendance at the conference and conference cocktail function.

Liability

In the event of industrial disruption or other unforeseen circumstances, NDS is unable to accept responsibility for loss of monies incurred by delegates. Delegates should make their own arrangements with respect to both personal and travel insurance.

Program Disclaimer

National Disability Services Limited (NDS) believes that the information contained in this publication is correct at the time of printing. However, NDS reserves the right to vary any of the speakers, topics or times referred to in this publication without further notice. Any conference or public forum referred to in this publication may involve the presentation of information by speakers or other persons (presentations). The views expressed in any presentations are not necessarily the views of NDS and NDS does not warrant or represent that the presentations are accurate or suitable for any specific needs. The presentations are intended to provide general information only that should not be relied on instead of other legal, medical, financial or professional advice.

Monday, 4 March **DAY 1**

8.15am – 9.15am	Registration/ Arrival Tea and Coffee
9.15am – 9.25am	Welcome Christine Mathieson, Victoria Chair, National Disability Services
9.25am – 9.45am	Opening Address Victorian Government (invited)
9.45am – 10.15am	From Obstacles to opportunities Chris Tanti, Chief Executive Officer, National Disability Services
10.15am – 10.40am	Working with change
10.40am – 11.10am	Morning Tea
11.10am – 11.30am	Plenary
11.30am – 12.30pm	Panel: Quality and Safeguards Liz Collier, Project Lead – Zero Tolerance Initiative, National Disability Services & Arthur Rogers, Disability Services Commissioner. Facilitated by Dave Relf, Victorian Manager, Quality and Safeguarding, National Disability Services

12.30pm – 1.30pm	Lunch
1.30pm – 1.55pm	NDIA Address

2.00pm – 2.45pm **Masterclasses**

2pm – 2.45pm	How to make audit part of your practice Rebecca Bradshaw	Managing teams in a time of change Yumi Stamet, National Disability Services	Marketing for impact - How do you know your marketing is working? Jen Sharpe and Jane Emery, Lumin
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2.45 pm – 3.15 pm	Afternoon Tea
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3.15pm – 4.00pm **Masterclasses**

3.15pm – 4.00pm	Putting your customer at the centre of what you do Amy Whelan, Mesh Communications	What will a deregulated market mean for providers	Innovative approaches to Transport (Presentations) Surasak Saetang, KKRewind; Gail Foster, Focus; Nick Kotsonis, StreetFleet & Janine Simpkin, Marriott Support Services
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4.05pm – 5.05pm	Panel: Thinking differently about workforce Ann-Maree Davis, Amicus; Tracey Donnarumma, Life Without Barriers & Elaine Jackson, Spectrum Clarity. Facilitated by Yumi Stamet, National Disability Services
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5.05pm – 6.35pm	Conference Cocktail Function , Crown Conference Centre
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Tuesday, 5 March **DAY 2**

8.30am – 9.00am	Registration/ Arrival Tea and Coffee
9.00am – 9.05am	Welcome Terri Caroll, Victoria Deputy Chair, National Disability Services
9.05am – 9.25am	Opening Address
9.25am – 9.55am	Plenary
9.55am – 10.45 am	Making employment work Michelle Wakeford, National Ticket to Work Manager & Mohammed El Antaki, Project Administrator Buyability, National Disability Services

10.45am – 11.15am **Morning Tea**

11.15am – 12.45pm **Masterclasses**

11.15am – 12.00pm	Unpacking consumer law in the context of NDIS Terms of Business Jonathan Teh, Russell Kennedy Lawyers	Pathways to Employment (Presentations) Kath Moodie, MiLife; Ian Tsolakis, Crownability	Making SIL work (Presentations) Mark Heeney, Mind Australia & Ian McLean, Golden City Support Services
	Having conversations of influence Anette Glenister, National Disability Services	Putting your customer at the centre of what you do Amy Whelan, Mesh Communications	How to make audit part of your practice Rebecca Bradshaw
12.00pm – 12.45pm			

12.45pm – 1.45pm **Lunch**

1.45pm – 2.30pm	Panel: A consumer Perspective
2.30pm – 3.15pm	Insights into how the tribunal are making decisions Darren O’Donovan, Researcher, La Trobe University
3.15pm – 3.30pm	Closing Address David Moody, State Manager Victoria, National Disability Services

3.30pm **Conference concludes**



Ph 02 9256 3192
Email confs@nds.org.au
www.nds.org.au

